FOLKETINGET
RIGSREVISIONEN

Process mining in performance audit

Opening the black box

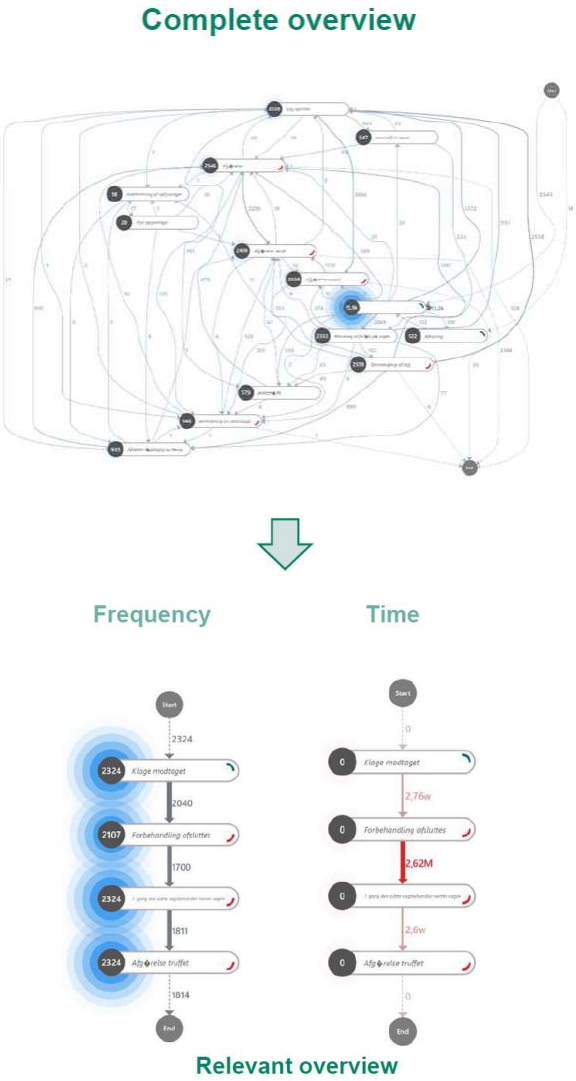
Process mining in new performance audit

The case management of processing appealed cases in the Danish Appeals Agency

Opening the black box
- Identifying and extracting data points from case processing system

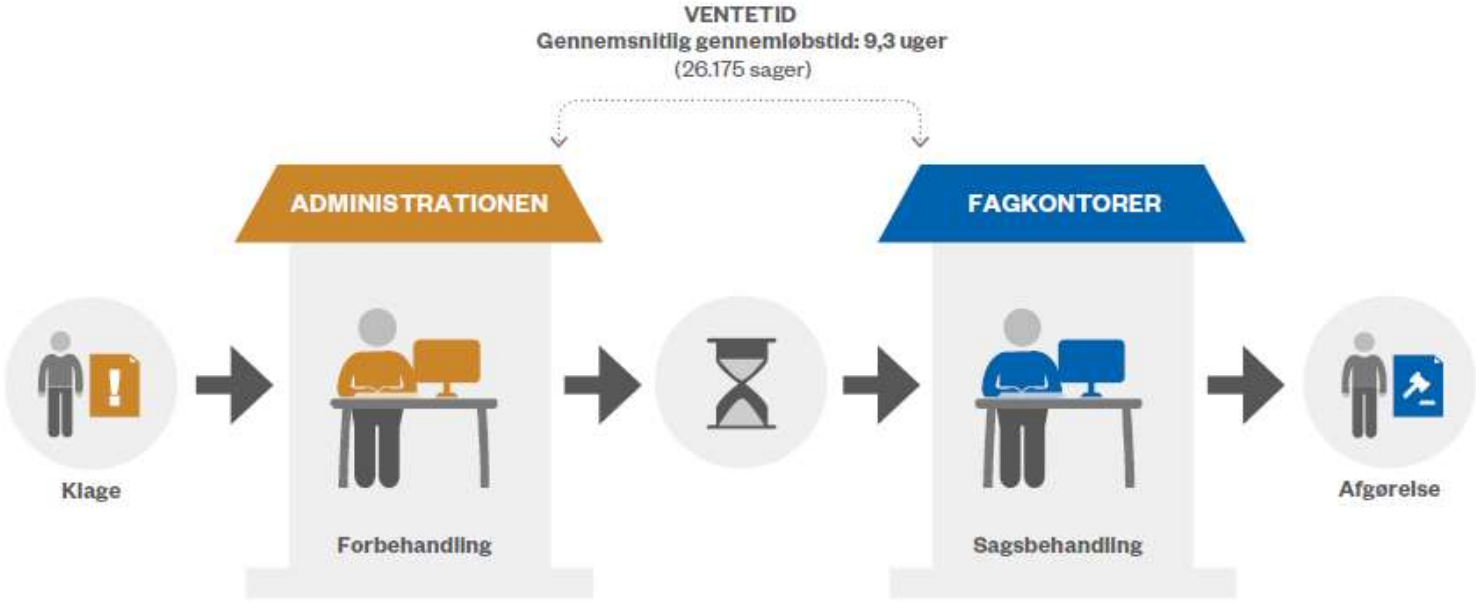
Using data points to create complete overview
- Using process mining software to create complete overview of all case

Creating a relevant overview
- Condensing data points by the use of processing mining software



FOLKETINGET
RIGSREVISIONEN

New knowledge through process mining



Kilde: Rigsrevisionen.

Work in progress

Process mining with financial travel data

- One administrative system for most governmental institutions

- Potential findings:
  - Segregation of duties missing
  - Non-compliant variants

FOLKETINGET
RIGSREVISIONEN

Thank you for your attention!

Questions or comments? Please do not hesitate to contact us:

Zuzanna Thiel: zt@rigsrevisionen.dk
Lone Sønderskov: lks@rigsrevisionen.dk
Jonas Kraft: jkr@rigsrevisionen.dk