# 2019 Summer School in Public Auditing and Accountability Module 3 – Building Digital Audit Capabilities A day in the Lab of Data Scientists







EUROPEAN COURT OF AUDITORS 10 July 2019
Processing and visualising data for auditors
The ECA practice

**Emanuele Fossati** 

#### The Inevitable Introduction, because many people asked about my background



1994

**Small Internet Startup** 

2000

Telecommunications Engineering Degree

2001

**Business Consultant** 

2007

European Court of Auditors – Service Mgr

2017

European Court of Auditors - ECALab

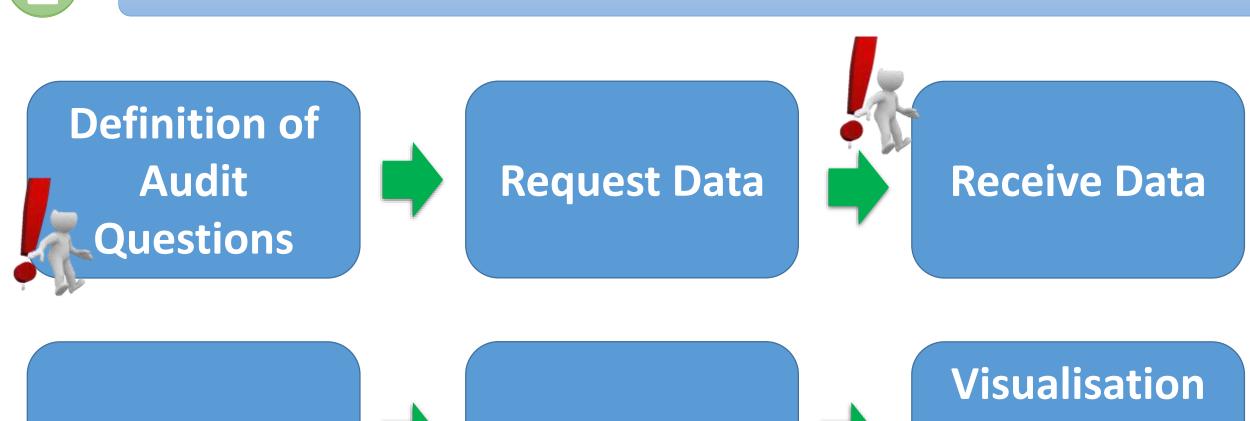
### Daily challenges when doing applied research

- Many different internal customers -> very different expectations
- Colleagues ask for cooperation at different phases of the Audit lifecycle
- Data availability and quality
- Compliance with existing Audit methodologies, habits and deadlines
- Compliance with IT security processes and GDPR
- Building solutions with heterogeneous "Lego blocks"

#### Daily challenges when doing applied research

2

Colleagues ask for cooperation at different phases of the Audit lifecycle



Clean-up Data



**Analysis** 



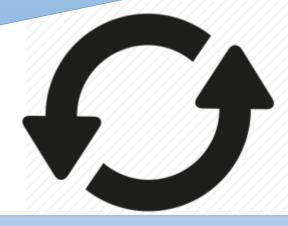
Visualisation and Discussion

#### **Closing the Expectations Gap**



**Auditors** 

- Refine Audit Questions
- Request help for data gathering and preparation
- Set-up analysis and verify results
- Derive Audit Findings



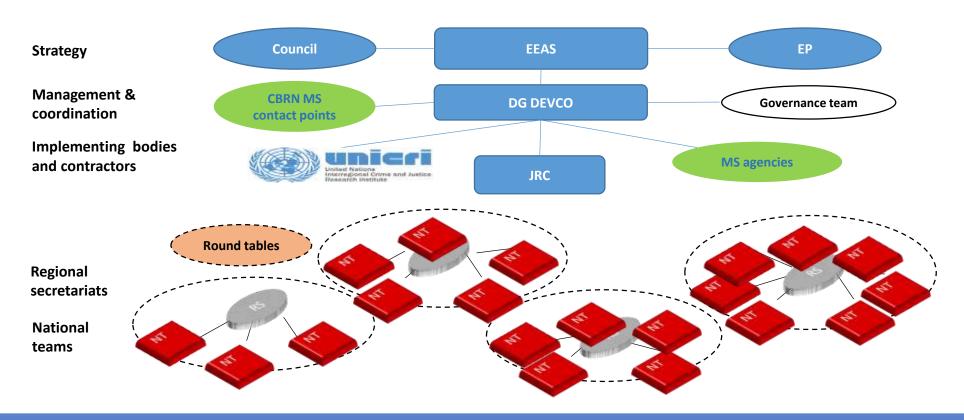
- Test several solutions until the best one is chosen
- Develop prototypes
- Prepare ad-hoc analysis



**Data Scientists** 

#### Case 1: Chemical, Biological, Radiological, Nuclear Centres Of Excellence (1/3)

Can the EU's Centres of Excellence initiative contribute effectively to mitigating chemical, biological, radiological and nuclear risks from outside the EU?



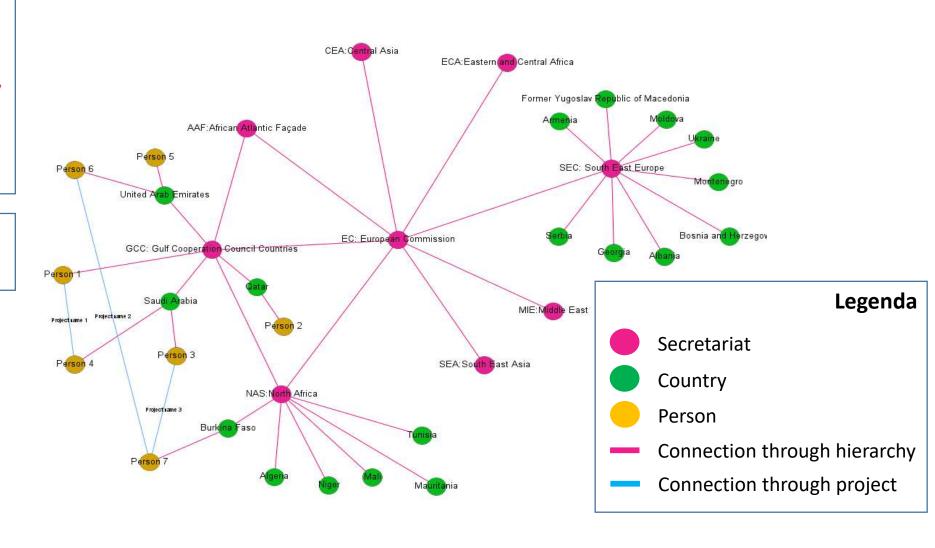
Follow-up of a previous audit task

#### Case 1: Chemical, Biological, Radiological, Nuclear Centres Of Excellence (2/3)

How «Person 3» is connected to «Person 7»?

- Person 3 -> Saudi Arabia -> GCC NAS -> Burkina Faso -> Person 7 (through hierarchy)
- Person 3 -> Project 3 -> Person 7 (through project)

How different is the Network in 2017, compared to 2013?



#### **Creation of a Graph for Network Analysis**

#### Case 1: Chemical, Biological, Radiological, Nuclear Centres Of Excellence (3/3)

## Information required to complete the Network Model?

- List of projects and countries
- List of people involved in each project, with start and end date
- list of meetings with participants,
   place and date



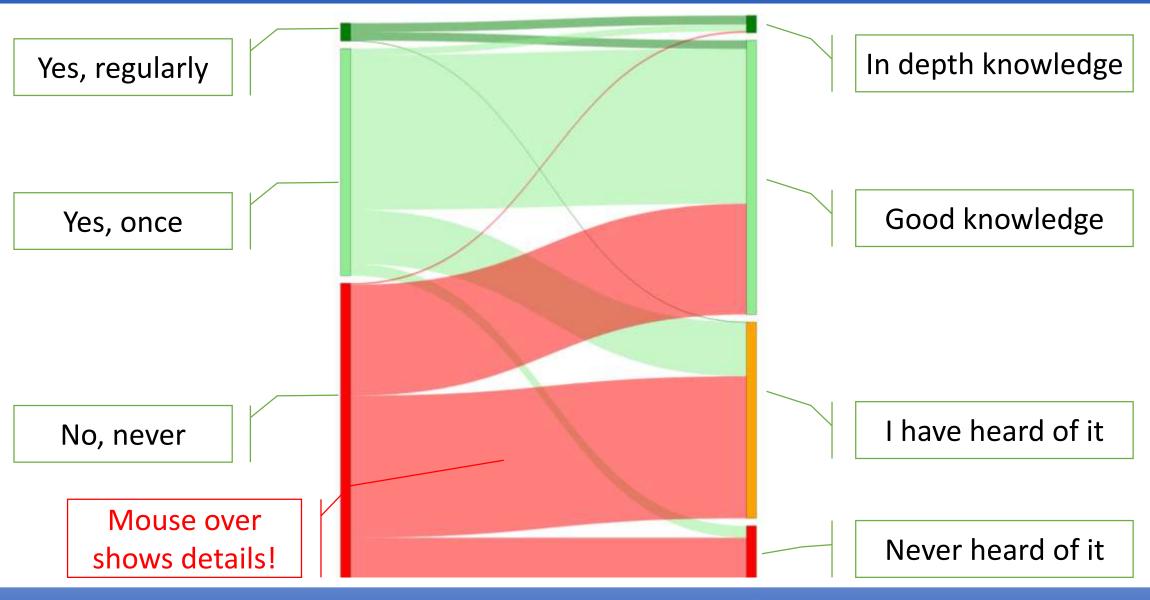
The Audit Task was already in an advanced phase, not possible to add info

### Case 2: Analysis of a Survey, import data and apply statistical corrections (1/2)

```
Import and clean-up
                                                                               Excel file containing
# Which columns contain open text information?
open questions = ["Other, please specify:.1",
                                                                                    the results
                  "Other, please specify:.2",
                  "Other, please specify:.3",
                  "Other, please specify: .4",
                  "14. Comments:".
                  "Other, please specify: .5",
                  "22. If not, please tell us why: ",
                  "24. Comment:",
                  "26. Comment:"1
# Which columns contain multiple choices?
multiple choices = ["8. If you need advice on ethical matters, to whom could you turn, according to your inst
                    "9. If you wish to report unethical conduct, to whom are you expected to turn, according
                    "10. If you report unethical conduct, what protective measures can you expect from your i
                    "11. How did you learn about the ethical framework applicable within your institution? Pl
min words = 2 # Set the minimum amount of words that a text has to have in order to be sent to the language of
```

The Python script acts as formal audit trail, we never modify the evidence doc!

### Case 2: Analysis of a Survey, relations between two answers (2/2)



Sankey Diagrams with Python/Plotly

### Case 3: Large Datasets from EC Public Consultations (1/5)















Understanding the context, knowledge transfer to the Audit Team

### Case 3: Trolls, difficulty "well-funded NLP expert" (2/5)







Botnet based on hacked PC and Internet of Things (IOT) objects Contribution at 10:00 am

Random delay

Similar concept contribution at 10:03 am

√ Random delay

Similar concept contribution at 10:10 am



"Legit" IP addresses, similar concepts contributions, random timing

### Case 3: Large Datasets from EC Public Consultations (3/5)



Imported around 4.500.000 individual contributions. Auditee was very happy to cooperate

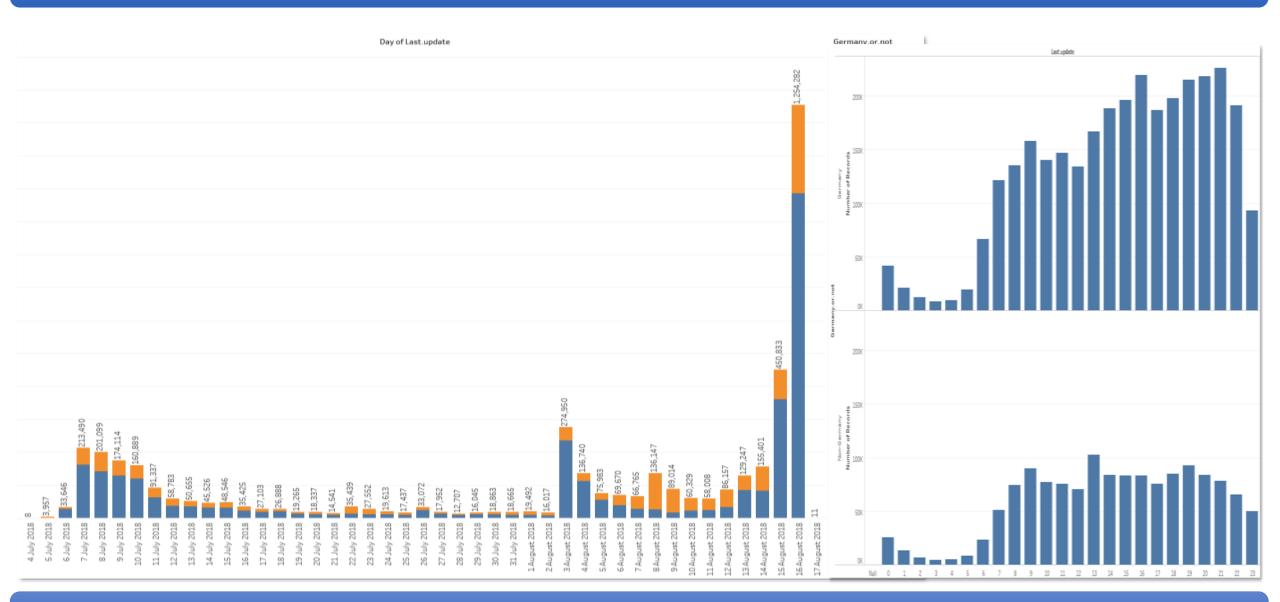
Analysis on dates and times, looking for anomalies



3

Language detection, machine translation and text analysis of around 800.000 open answers

### Case 3: Large Datasets from EC Public Consultations (4/5)



### Case 3: Large Datasets from EC Public Consultations (5/5)

It's bad for my clocks, and a nuisance. The "verify my humanity" IS BLOODY BADLY IMPLEMENTED. IT GOES ON AND ON AND ON AND ON INDONE DO THIS!

Eingriff in die Natur mithilfe nahezu wirkungslosem Aktionismus zu Lasten auch von Kleinklindern. Weshalb haben wir den Sommerzeit-Blödsinn solange mitgemacht, obwohl er keine erkennbaren Vorteile brachte? Und: Wer hat daran verdient?

Simply abolishing the daylight savings time is not enough; I would heartily recommend a punishment for those who introduced this abysmal crap in the first place!!

Fact about summer time is that it is just a power demonstration from the so called "elite", and it actually doesn't help anybody. So let's abolish it!

summer time power demonstration anybody

It would be high time for European citizens to be consulted on all the issues that concern them, as our Members never have the last word and the unelected Members of the Commission have!

time citizen issue member word members commission

Inappropriate speech detection in the most used 5 languages

### Small break: how the ECALab looks like?



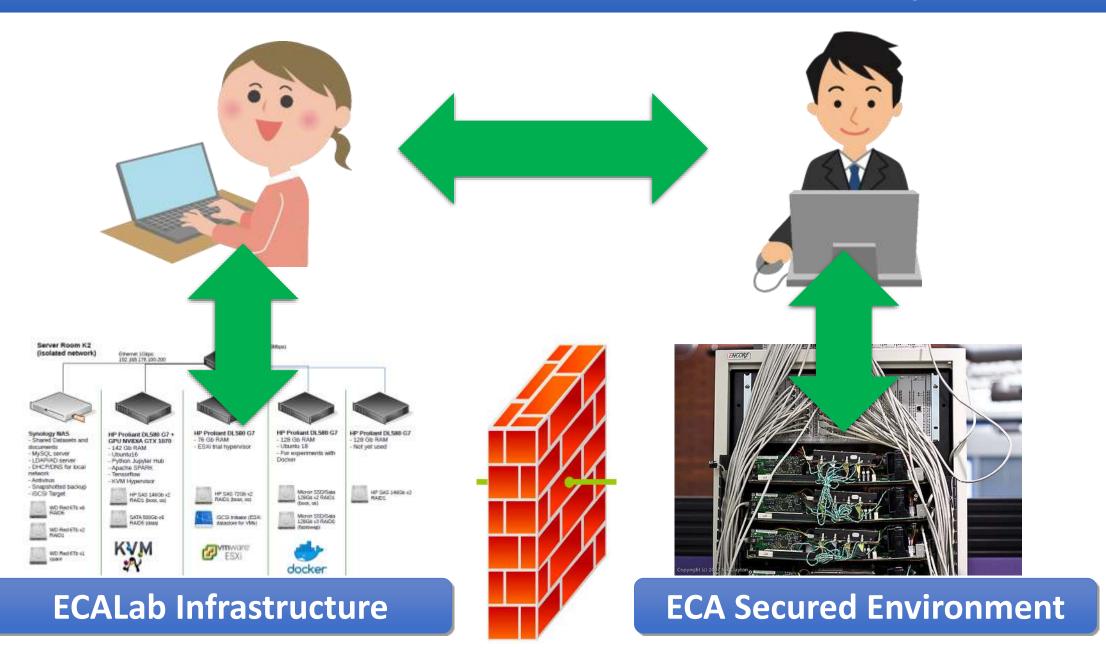




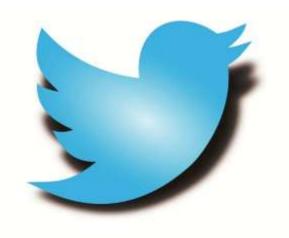
#### Fact sheet:

- "Startup" founded in early 2017
- 2.5 full time resources, plus Principal Manager
- Around 10 collaborators
- External consultant just started
- Intern from Pisa starting from September
- 25 ~ 30 activities

### Small break: the ECALab IT Infrastructure, visually



#### Case 4: Analysis of public impact / external scrutiny of EU agencies (1/5)



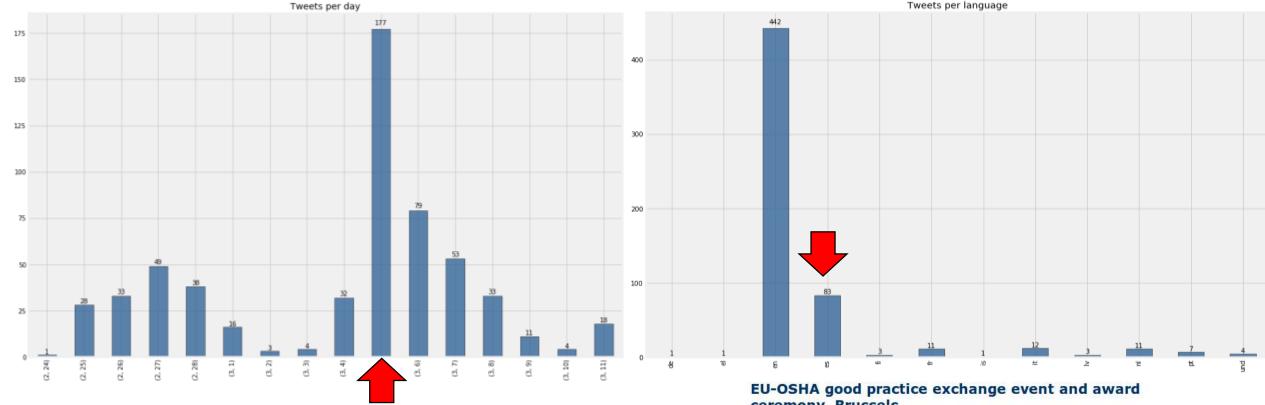


Aggregated Content (text and time analysis)

Connections between users (network analysis)

Sources: Twitter, Europe Media Monitor...

### Case 4: Analysis of public impact of EU agencies (2/5)



- Insight 1: what happened the 5/3? An event!
- Insight 2: an important part of the public conversation is in Spanish (EU-OSHA is based in Spain, so that makes sense)

#### ceremony, Brussels

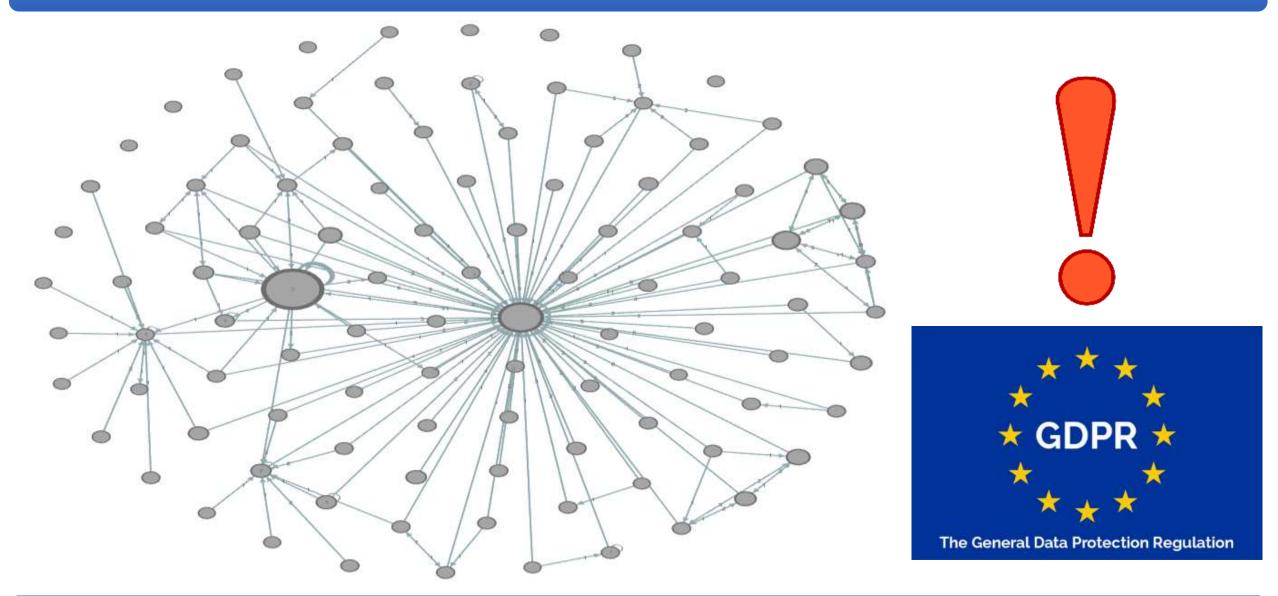
date March 5, 2019 - March 6, 2019	
city	Brussels, Belgium
location	Residence Palace, Brussels, Belgium 🎆
organisa- tion	European Agency for Safety and Health at Work (EU-OSHA) <sup>I</sup>



Start date: 05/03/2019

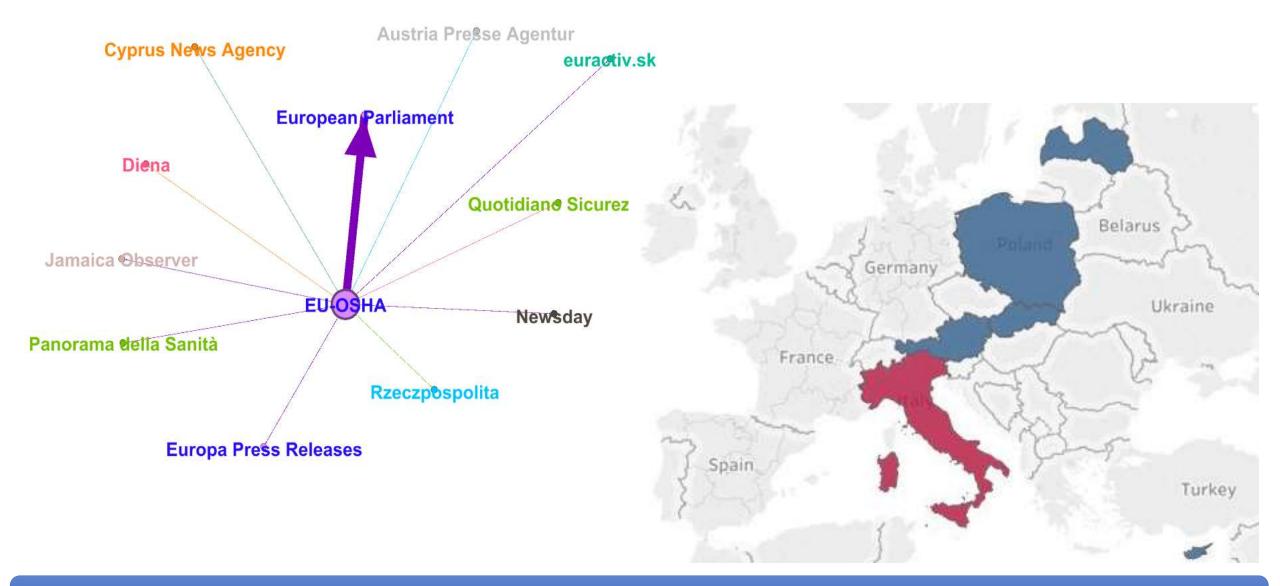
Social Media Analysis: time and language distribution

### Case 4: Analysis of public impact of EU agencies (3/5)



Social Media Analysis: Network Analysis

### Case 4: Analysis of public impact of EU agencies (4/5)

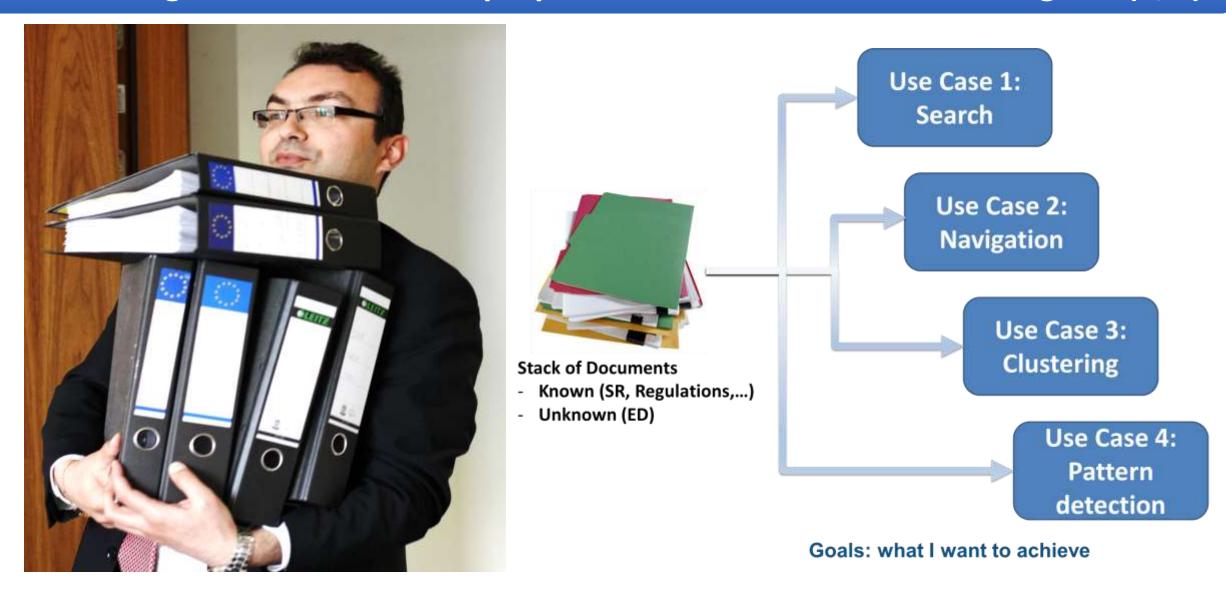


### Case 4: Analysis of public impact of EU agencies (5/5)

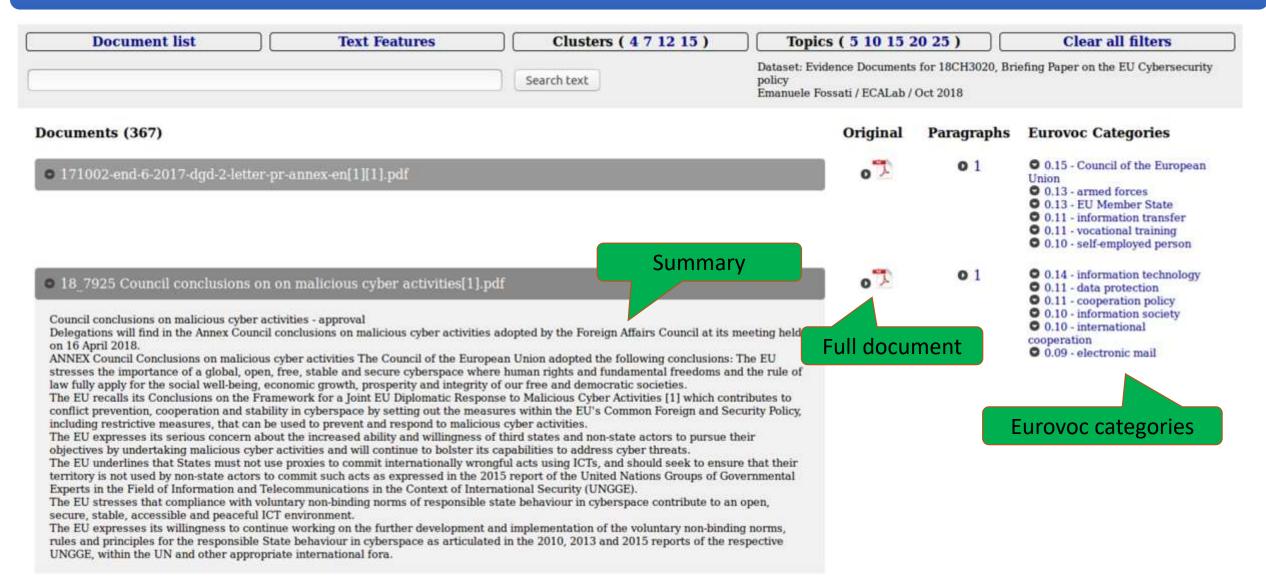
#	Paragraph		NLTK/Vader			IBM Watson AI cloud service		
		neg	neu	pos	com	tone	sentiment	emotions
1	Notes that, with regard to one comment made in the Court's 2012 report regarding the education contribution, which was marked as "ongoing" in the Court's 2013 and 2014 reports, corrective actions were taken by the Authority and contracts were signed with 26 schools attended by children of members of staff, and negotiations with further 4 schools are ongoing;	0	0,977	0,023		[{'score': 0.752665, 'tone_id': 'confident', 'tone_name': 'Confident'}, {'score': 0.747663, 'tone_id': 'analytical', 'tone_name': 'Analytical'}]	{'score': 0, 'label': 'neutral'}	{'sadness': 0.163275, 'joy': 0.023784, 'fear': 0.076716, 'disgust': 0.235633, 'anger': 0.170385}
2	Acknowledges that the budget monitoring efforts during the financial year 2016 resulted in a budget implementation rate of 96,76 %, representing a decrease of 2,58 % compared to 2015, and that the rate of execution of payment appropriations was 88,67 %, representing a decrease of 1,03 %; acknowledges from the Authority that this continued high rate of execution is due to good budget planning and monitoring;	0	0,935	0,065		[{'score': 0.944233, 'tone_id': 'analytical', 'tone_name': 'Analytical'}]	{'score': -0.602495, 'label': 'negative'}	{'sadness': 0.182305, 'joy': 0.211506, 'fear': 0.037336, 'disgust': 0.059797, 'anger': 0.085478}
3	Notes that, due to the increase in the value of the Euro against the British Pound in 2016, the Authority requested a decreasing amending budget of EUR 1 572 000;	0	0,806	0,194		[{'score': 0.654266, 'tone_id': 'analytical', 'tone_name': 'Analytical'}]	{'score': -0.836134, 'label': 'negative'}	{'sadness': 0.198944, 'joy': 0.070583, 'fear': 0.281833, 'disgust': 0.159205, 'anger': 0.117089}

Sentiment Analysis of an European Parliament Discharge Report

#### Case 5: Large document set for preparation of the Annual Work Program (1/5)



### Case 5: Large document set for preparation of the Annual Work Program (2/5)



#### **Document Navigation prototype, document view**

#### Case 5: Large document set for preparation of the Annual Work Program (3/5)

Pages selected (10)

(1 of 1)

07\_The\_EUs\_Multiannual\_Financial\_Framework\_feei\_2018\_q3\_screen.pdf - page 1

Search similar pages

#### 0 1

#### Top 3 Keywords:

- European Union s budget X
- cohesion spending X
- budgets of federal countries X

Keywords

#### **Top 3 Categories:**

- /society/work/unemployment X
- /law, govt and politics X
- /finance/investing/funds X

#### Top 3 Concepts:

- European Union X
- European Commission X
- Common Agricultural Policy X

#### Top 3 Entities:

Page level



- European Union (Organization) X
- EU (Location) X
- European Commission (Organization) X
- The European Union s budget which is fundamentally different from the budgets of federal countries and amounts to only about 1% of the EU s gross national income continues to be heavy on agricultural and cohesion spending. The literature shows that the EU s common agricultural policy (accounting for 38% of EU spending from the current budget) provides good income support, especially for richer farmers, but is less effective for greening and biodiversity and is unevenly distributed. The EU s ...

#### 07\_The\_EUs\_Multiannual\_Financial\_Framework\_feei\_2018\_q3\_screen.pdf - page 2

Search similar pages



#### Top 3 Keywords:

- EU budget X
- EU budget revenues X
- stabilization policy X

#### **Top 3 Categories:**

- /finance/investing/funds X
- /society/work/unemployment X
- /finance/investing/beginning investing X

#### Top 3 Concepts:

- European Union X
- European Commission X
- Common Agricultural Policy X

#### Top 3 Entities:

- European Union (Organization) X
- EU (Location) X
- EUR (Location) 🗶

#### **Document Navigation prototype, page view**

#### Case 5: Large document set for preparation of the Annual Work Program (4/5)

07 The EUs Multiannual Financial Framework feei 2018 q3 screen.pdf - page 1

Search similar pages

#### Top 3 Keywords:

- European Union s budget \*
- cohesion spending x
- budgets of federal countries \*

#### Top 3 Categories:

- /society/work/unemployment x
- /law, govt and politics x
- /finance/investing/funds x

#### Top 3 Concepts:

- European Union \*
- European Commission x
- Common Agricultural Policy

#### Top 3 Entities:

- European Union (Organization) x
- EU (Location) X
- European Commission (Organization) \*

• The European Union's budget which is fundamentally different from the budgets of federal countries and amounts to only about 1% of the EU's gross national income continues to be heavy on agricultural and cohesion spending. The literature shows that the EU's common agricultural policy (accounting for 38% of EU spending from the current budget) provides good income support, especially for richer farmers, but is less effective for greening and biodiversity and is unevenly distributed. The EU's ...

### The EU's Multiannual Financial Framework and some implications for CESEE countries

The European Union's budget – which is fundamentally different from the budgets of federal countries and amounts to only about 1% of the EU's gross national income – continues to be heavy on agricultural and cohesion spending. The literature shows that the EU's common agricultural policy (accounting for 38% of EU spending from the current budget) provides good income support, especially for richer farmers, but is less effective for greening and biodiversity and is unevenly distributed. The EU's cohesion policy (accounting for 34% of current EU spending) contributes to convergence, but it is unclear how strong and long-lasting the effects are. Spending on new priorities such as border control could require additional funds of at least EUR 100 billion in the 2021–2027 period, but there will be a EUR 94 billion Brexit-related hole in the EU budget for 2021–2027 if the EU loses the United Kingdom's share of contributions and the EU's work program as a share of gross national income remains unchanged. The European Commission's May 2, 2018, proposal for the 2021–2027 budget makes several welcome steps in reforming the EU budget, e.g. by reorganizing spending commitments toward priorities which have gained more importance recently, while reducing the share of spending an agriculture and cohesion bolicies. But many details remain quite fuzzy

Zsolt Darvas, Guntram B. Wolff

#### **Document Navigation prototype, page view**

### Case 5: Large document set for preparation of the Annual Work Program (5/5)

#### Search Text Features:



#### Top global keywords:

countries (508) ×
Moldova (328) ×
Source (299) ×
European Commission (272) ×
country (263) ×
Germany (262) ×
example (256) ×
Figure (227) ×
addition (224) ×
member states (215) ×

#### Top global categories:

/society/work/unemployment (962)

// law, govt and politics (946) 
// finance/investing (504) 
// law, govt and politics/politics (442)

// finance/financial news (413) 
// education/homework and study tips (354) 
// finance/investing/beginning investing (339) 
// society/unrest and war (313) 
// law, govt and politics/government // government contracting and procurement (277) 
// finance/investing/funds (233) 
// finance/investing/funds (233) 
// contractions 
// contractions

#### Top global concepts:

European Union (1379) X
United Kingdom (415) X
Europe (358) X
Economics (284) X
European Commission (276) X
International trade (249) X
Treaty of Lisbon (219) X
European Parliament (208) X
Euro (190) X
Slovakia (188) X

#### Top global entities:

EU (Organization) (1088) ×
Germany (Location) (434) ×
Europe (Location) (402) ×
Moldova (Location) (389) ×
European Commission
(Organization) (295) ×
Ukraine (Location) (272) ×
France (Location) (239) ×
UK (Location) (213) ×
Georgia (Location) (206) ×
European Union (Organization) (202) ×

#### Least common global keywords:

match X location worker X skilled work MyHammer X routine work X Testbirds X de Online client-determined specialist work CrowdFlower

#### Least common categories:

/education/distance learning X /education/language learning X /art and entertainment/shows and events/exhibition X /art and entertainment/music/music reference/music composition and theory X

#### Least common concepts:

Computing platform X
Humboldt University of Berlin X
Die Zukunft X
North Rhine-Westphalia X
Bochum X
French Third Republic X
Rhine-Ruhr X

#### Least common entities:

Ruhr University (Organization) X
Workers Protection National
(Organization) X
Bochum (Location) X
Waltermann (Person) X
Welche (Company) X
Arbeitswelt (Location) X

Document Navigation prototype, text features summary and search view

### Case 6: Search projects related to "Industry 4.0" (1/4)

```
import pandas as pd
from sklearn.metrics.pairwise import cosine similarity
import spacy
pd.set option('display.max colwidth', -1)
pd.set option('display.max columns', None)
# Import file
filename = '2014DE16M2OP001 CH2109757DE01-19AA-Industry info request-TR.XLSX'
projects = pd.read excel("Excel files/"+filename, skiprows=1).fillna('')
projects.shape
(806, 16)
projects.dtypes
Bezeichnung des Projekts
                                                                                 object
Prioritätsachse
                                                                                 object
Maßnahme
                                                                                 object
Thematisches Ziel
                                                                                 object
Interventions-\ncode
                                                                                 int64
Kurze Beschreibung des Projekts
                                                                                 object
Endbegünstigter
                                                                                 object
Projektstandort
                                                                                 object
Projektbeginn (Datum)
                                                                                 int64
(Geplantes) Projektende (Datum)
                                                                                 int64
Ursprünglich vereinbarte Gesamtkosten
                                                                                 float64
Ursprünglich vereinbarter\n EU-Beitrag
                                                                                 float64
Von der Verwaltungs-behörde bescheinigte Ausgaben (Stand: Ende Februar 2019)
                                                                                 float64
Geplante Projektziele und Indikatoren
                                                                                 object
Erzielte Projektoutputs und -ergebnisse
                                                                                 object
Antrags-Nr.
                                                                                 int64
dtype: object
```

Import excel file with project descriptions (in German) as Pandas DataFrame

#### Case 6: Machines love numbers, but we have texts (2/4)

Word

Word2Vector

100 numbers

"Similar" words have similar vector representation!

Any text

Word2Vector

100 numbers

"Similar" texts have similar vector representation!

**Word2Vector -> Sentence2Vector -> Document2Vector** 

#### Case 6: Search projects related to "Industry 4.0" (3/4)

```
# Definition of Industrie 4.0 from Wikipedia DE
definition de = """
Industrie 4.0 ist die Bezeichnung für ein Zukunftsprojekt zur umfassenden Digitalisierung der industriellen Produktion, um sie
Inhaltsverzeichnis
    1 Bezeichnung
    2 Organisationsgestaltungsprinzipien
    3 Geschichte und Akteure
    4 Bedeutung
    5 Herausforderungen
    6 Entwicklungen im Ausland
    7 Rezeption der Plattform Industrie 4.0
    8 Filmische Dokumentationen
    9 Literatur
    10 Dokumente
    11 Weblinks
    12 Finzelnachweise
Bezeichnung
```

Mit der Bezeichnung Industrie 4.0 soll das Ziel zum Ausdruck gebracht werden, eine vierte industrielle Revolution einzuleiten:

Die erste industrielle Revolution bestand in der Mechanisierung mittels Wasser- und Dampfkraft; darauf folgte die zweite industrielle Revolution, geprägt durch Massenfertigung mit Hilfe von Fließbändern und elektrischer Energie, sow die dritte industrielle Revolution oder digitale Revolution mit Einsatz von Elektronik und IT (v. a. die speicherprogrammi

#### Look for the definition of "Industrie 4.0" from German Wikipedia

### Case 6: Search projects related to "Industry 4.0" (4/4)

shown\_columns = ['Bezeichnung des Projekts', 'Kurze Beschreibung des Projekts', 'Lemmas', 'score', 'rank']
projects[shown\_columns].sort\_values(by='rank')

	Bezeichnung des Projekts	Kurze Beschreibung des Projekts	Lemmas	score	rank
325	PersonA-PP – Persoenliche Assistenz für Patienten in der Pflege	Entwicklung eines Assistenten für Pflegepatienten auf der Basis eines kollaborativen Industrieroboters mit innovativer Mensch-Maschine- Schnittstelle	PersonA-PP Assistenz Patient Pflege Entwicklung Assistent Pflegepatienten Basis Industrieroboters Mensch-Maschine-Schnittstelle	0.986279	1.0
74	Entwicklung und Zulassung eines Um- und Nachrüstbausatzes für Jetantrieb	Entwicklung von dem Segelflugzeug LS-4 für die ergänzende Musterzulassung mit einem Um- und Nachrüstbausatz eines luftfahrtzugelassenen Jetantriebs	Entwicklung Zulassung Nachrüstbausatzes Jetantrieb Entwicklung Segelflugzeug LS-4 Musterzulassung Nachrüstbausatz Jetantriebs	0.984917	2.0
124	Entwicklung eines Produktionsplanungs- und Steuerungssystems	Folgende Ziele werden verfolgt: 1. Termintreue mit Toleranz von 1 AT, Reduzierung Durchlaufzeiten um 10%, 3. Erhöhung der Auslastung um 15%.	Entwicklung Steuerungssystems zielen Termintreue Toleranz AT Reduzierung Durchlaufzeiten Erhöhung Auslastung	0.983456	3.0
583	Erweiterung einer bestehenden Betriebsstätte	Neubau einer Lager- sowie einer Produktionshalle und Anschaffung von Maschinen, Anlagen, Einrichtungen und Software	Erweiterung Betriebsstätte Neubau Produktionshalle Anschaffung Maschine anliegen Einrichtung Software	0.982145	4.0
91	Entwicklung eines Messystems zum Fernmonitoring von Schraubverbindungen	Entwicklung eines technischen Produkts, der eine Drehung der Mutter messen kann und die Messdaten in ein Fernüberwachungssystem übermitteln kann	Entwicklung Messystems Fernmonitoring Schraubverbindungen Entwicklung Produkt Drehung Mutter Messdaten Fernüberwachungssystem	0.981989	5.0
298	ReKuTe - Partizipative Wissenschaft für Region, Kultur, Technik TP V	Aktionspläne, Dialogformate und beispielhafte Pilotprojekte für ein nachhaltiges Netzwerk zur Förderung Partizipativer Wissenschaft in der Region	ReKuTe Wissenschaft Region Kultur Technik TP Aktionspläne Dialogformate Pilotprojekte Netzwerk Förderung Wissenschaft Region	0.981571	6.0
238	Ad-Hoc Vernetzung zur Gefahrenerkennung und -abwehr	Entwicklung von Hardware, Kommunikations-Protokollen und Software zum Aufbau teil-autonomer, intelligenter Ad-Hoc Netzwerke zur Gefahrenabwehr.	Vernetzung Gefahrenerkennung -abwehr Entwicklung Hardware Kommunikations-Protokollen Software Aufbau Ad-Hoc Netzwerke Gefahrenabwehr	0.981199	7.0
359	ReKuTe - Partizipative Wissenschaft für Region, Kultur, Technik TP JHS	Aktionspläne, Dialogformate und beispielhafte Pilotprojekte für ein nachhaltiges Netzwerk zur Förderung Partizipativer Wissenschaft in der Region.	ReKuTe Wissenschaft Region Kultur Technik TP JHS Aktionspläne Dialogformate Pilotprojekte Netzwerk Förderung Wissenschaft Region	0.981131	8.0

### Sentence2Vector (Spacy, DE model) and rank

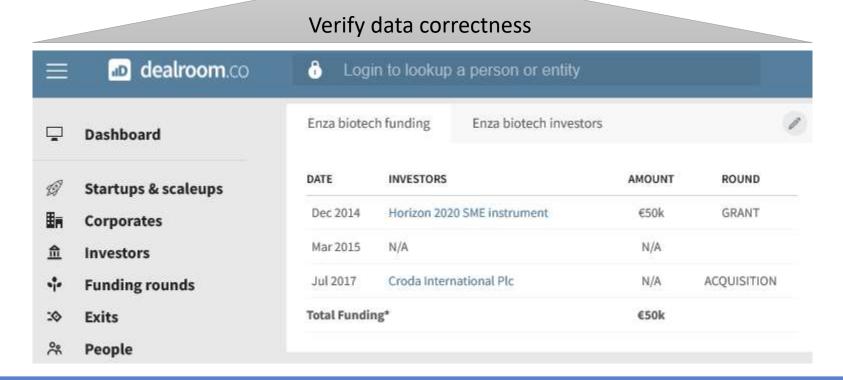
#### Case 7: Visualisation of investment coverage (1/3)



Excel file from the Auditee



Excel file extracted by Audit Team to complete missing information

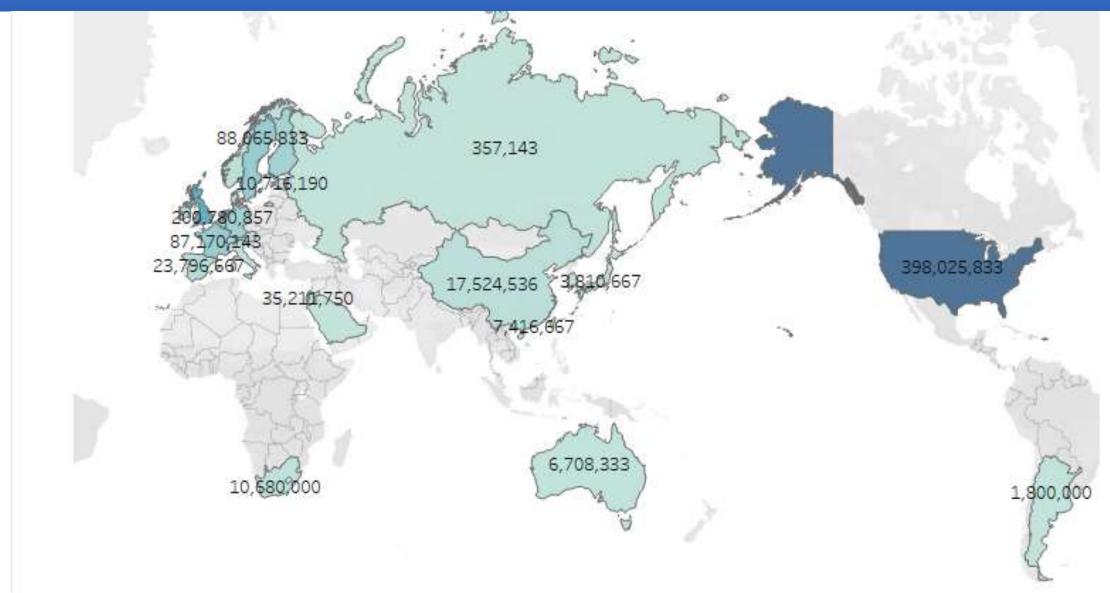


Web scraping, Python clean-up, total amounts split

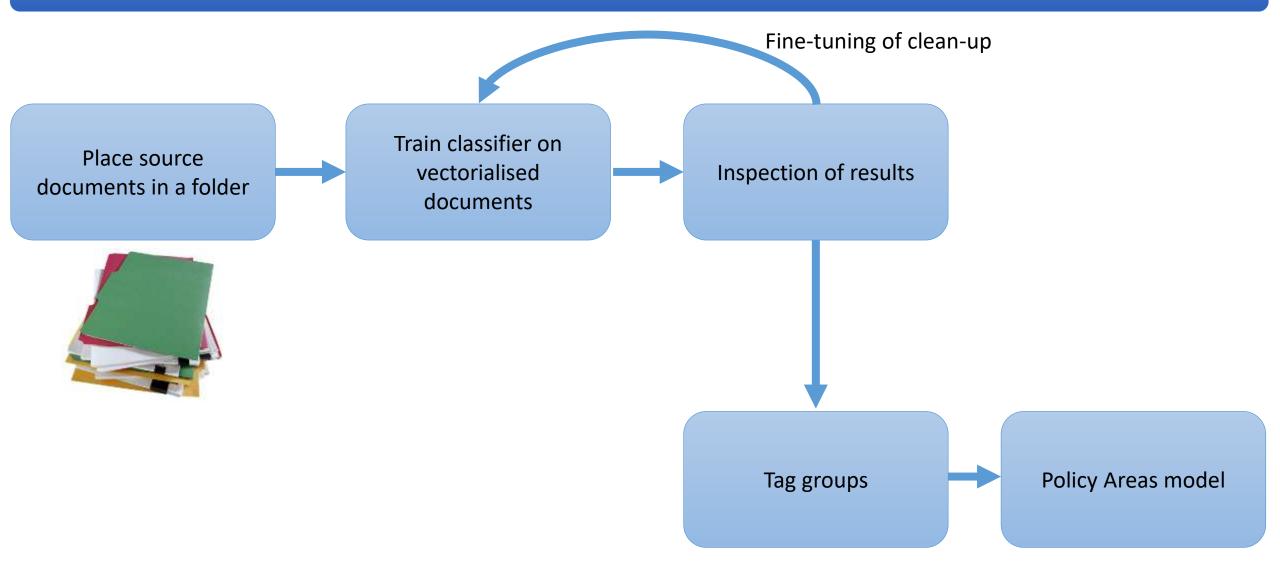
### Case 7: Visualisation of investment coverage (2/3)



### Case 7: Visualisation of investment coverage (3/3)



### Case 8: Use Policy Scan Documents to model Policy Areas (1/2)



#### **Doc2Vec Document Classifier**

### Case 8: Use Policy Scan Documents to model Policy Areas (2/2)

News sources

EC Press Releases

Policy Areas Model

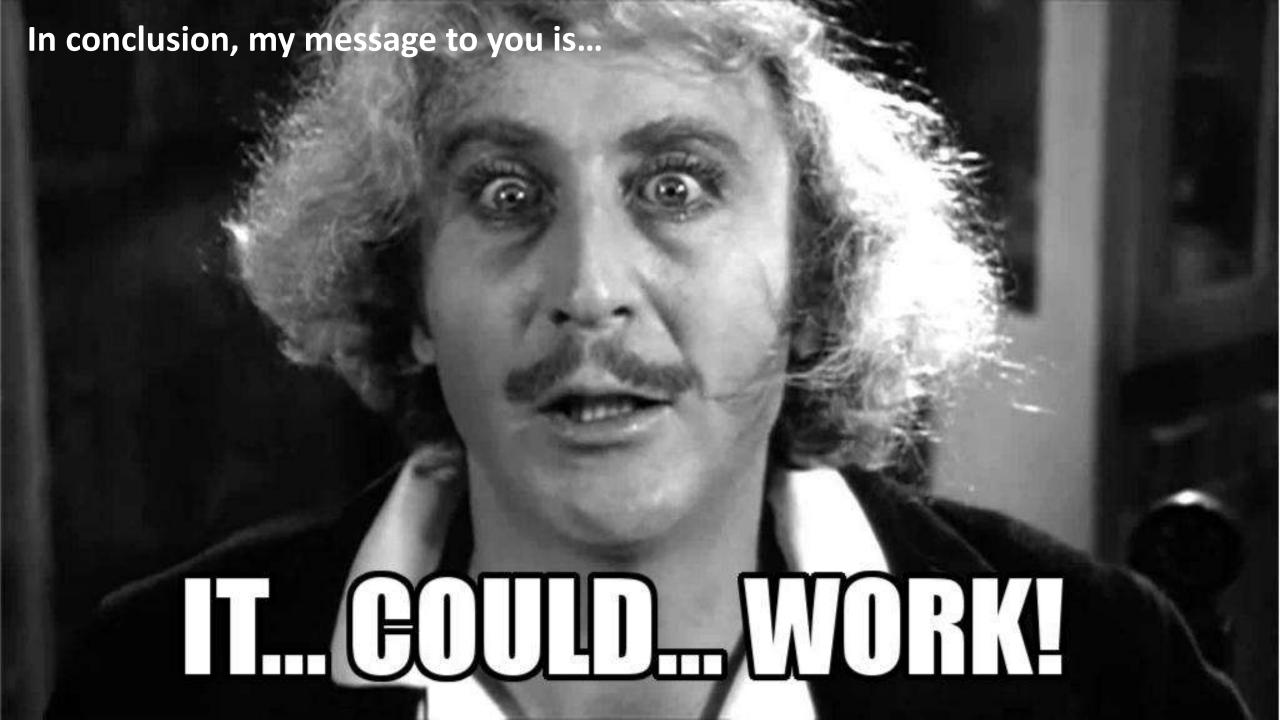
Alerts

**Documents** 

#### EC Press Releases Analyser - 30 days

Title	Description	Guessed ECA Policy Area	
Strengthening the competitiveness of the European retail sector  Thu, 19 Apr 2018 12:00:00 +0200	European Commission - Press release Brussels, 19 April 2018 Today the Commission is publishing a set of best practices to support Member States' efforts to create a more open, integrated and competitive retail sector. The retail sector is one of the biggest sectors in the EU economy, with almost one	4.8 Single market	
Trade: European Commission proposes signature and conclusion of Japan and Singapore agreements  Wed, 18 Apr 2018 10:04:00 +0200	European Commission - Press release Strasbourg, 18 April 2018 The Commission today presented the outcome of negotiations for the Economic Partnership Agreement with Japan and the trade and investment agreements with Singapore to the Council. This is the first step towards the signature and conclusion of these agreements.	3.3 Development and cooperation policy	
Integration of migrants: Commission and OECD publish check list to support local, regional and national authorities  Wed, 18 Apr 2018 12:04:00 +0200	European Commission - Press release Brussels, 18 April 2018 Today the European Commission and OECD are publishing a report that identifies the main challenges to the integration of migrants and sets out concrete policy recommendations in response.	2.4 Employment, poverty and social inclusion	

#### **Docoment2Vector Document Classifier**



### **Appendix I: The ECALab toolbox**



#### **Cloud Service Providers**



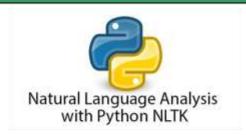






#### **Artificial Intelligence languages and libraries**









#### **Data Analysis and Visualisation**





